

**UNITED STATES DISTRICT COURT  
EASTERN DISTRICT OF TEXAS**

**Position: Case Administrator**  
Announcement Number: 2021-8  
Location: Tyler, Texas  
Grade Range: CL 24 - 25  
Salary Range: \$38,694 - \$69,462  
depending upon qualifications



U.S. District Court, TXED  
Human Resources  
211 W. Ferguson Street  
Tyler, TX 75702  
Opening Date: May 3, 2021  
Closing Date: Open until filled

**NOTICE OF VACANCY**

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The United States District Clerk's Office for the Eastern District of Texas is a public service organization focused on providing exceptional customer service to the court, members of the legal community and the general public. Currently, we are seeking a highly motivated and experienced individual to serve as a **Case Administrator**. There are seven Clerk's Offices within the Eastern District of Texas: Beaumont, Lufkin, Marshall, Plano, Sherman, Texarkana and Tyler.

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**PRIMARY DUTIES:**

- Manage civil and criminal cases from opening to closing in the court's Case Management/Electronic Case Filing system (CM/ECF). Review the quality of data entered into the case record. Make corrections to the case record to comply with local and national procedures. Monitor cases to ensure timely progression. Process notices of appeal and appeal-related documents. Perform quality control on attorney-docketed entries.
- Docket, notice and maintain the official case records in compliance with federal and local rules and procedures.
- Complete the required procedural steps and perform necessary quality assurance, noticing, administrative and clerical tasks.
- Assist the public with accessing information in CM/ECF and pre-electronic records, which includes archive information for closed cases and copies of documents.
- Respond to inquiries on case status and conduct case research.
- Assist external customers with electronic filing. Inform customers of required fees, process payments, and issue receipts.
- Provide courtroom deputy relief as needed.

**MANDATORY QUALIFICATIONS:**

To qualify, a candidate must have a minimum of two years of general experience with at least two years of specialized experience in a legal setting or closely related field. The applicant must possess a high school diploma or equivalent. This position requires the ability to apply a body of rules, regulations, directives, or laws; sound ethics and judgment; attention to detail; commitment to public service; ability to interact effectively and appropriately with others as a team; and ability

to multi-task. Demonstrated ability to exhibit the qualities of judgment, temperament, integrity, trustworthiness and strong character required of an officer of the judiciary is required. Ability to maintain confidentiality, handle sensitive information and exercise discretion at all times. Demonstrated skill in providing excellent customer service. Other requirements include strong communication skills (oral and written) and skill in using technology, including word processing and spreadsheet applications.

### **PREFERRED QUALIFICATIONS:**

- A bachelor's degree from an accredited college or university and significant experience in a legal setting or a closely related field.
- Familiarity with electronic case filing, especially the CM/ECF system.
- Knowledge of legal terminology.
- Knowledge of federal laws or regulations and procedures.

### **BENEFITS AND HIRING POLICIES:**

The U.S. District Court falls within the Judicial Branch of the U.S. Government. Judiciary employees serve under "Excepted Appointment" and are considered "at-will" employees. As such, employment may be terminated by either the employer or the employee with or without cause. Federal Civil Service classifications/regulations do not apply; however, court employees are entitled to similar benefits as other federal employees. These benefits include participation in the Federal Employees' Retirement Systems which contributes to the Social Security Retirement Program, the Federal Employees' Health Benefits Program, Federal Employees' Group Life Insurance Program, Thrift Savings Plan (similar to a 401k plan with employer matching contributions), paid holidays and annual/sick leave accrual. See the United States Courts website for an overview of [Federal Judiciary benefits](#).

### **CONDITIONS OF EMPLOYMENT:**

Applicants must be United States citizens or eligible to work in the United States. All application information is subject to verification. The selected candidate will be subject to a background check as a condition of employment and will be hired provisionally pending successful completion of the background check. Unsatisfactory results may result in termination of employment. Court employees are required to adhere to the *Code of Conduct for Federal Judicial Employees*. This position is subject to mandatory electronic funds transfer for payroll direct deposit.

### **HOW TO APPLY:**

Qualified applicants should send a cover letter (including a narrative statement of your background), a Judicial Branch Federal Employment (AO 78) application and a resume. The cover letter should be addressed to:

Jeanette Knight, Human Resources Manager  
William M. Steger Federal Building and United States Courthouse  
211 West Ferguson Street, Room 106  
Tyler, Texas 75702

An application form can be obtained on our web page at: [www.txed.uscourts.gov](http://www.txed.uscourts.gov). All documents should be submitted as a single pdf with the reference number (2021-8 Case Administrator) in the subject line via e-mail to: [hr@txed.uscourts.gov](mailto:hr@txed.uscourts.gov).

Incomplete applications will not be considered. Applications will be screened for qualifications and only the most qualified applicants will be contacted and selected for a personal interview. Skill and knowledge testing may be administered to candidates who progress beyond the initial interview process. Expenses associated with interviews or relocation will not be reimbursed.

*The United States District Court Is an Equal Opportunity Employer.*